Techs4 EducationLtd
An Excalibur Communications Company

SYSTEM MONITORING

POWERFUL & INTELLIGENT REMOTE SYSTEM MONITORING

Our system monitoring and management solution allows our school's education support team to easily overview the health of the hardware and software across your entire network ensuring that workstations, servers and network devices stay up to date with the latest firmware, drivers, security patches and operating system updates.

Our systems automated daily health checks enable us to keep on top of small alerts and resolve them before they escalate into time-consuming and potential system failures resulting in downtime and disruption to the school day. Our education support team will be proactively resolving small issues without you ever knowing there was one!

WHAT'S INCLUDED

- Real-Time system monitoring
- Immediate alerts
- Proactive response times
- Faster resolution times
- Performance checks
- Security monitoring
- Multi-platform & device support - track workstations and servers across platforms and operating systems including Windows, OS X and more.
- Background maintenance
- Network performance monitoring - discover, import, and monitor critical network devices using SNMP, such as firewalls, routers, printers, and switches.
- Mobile device monitoring - keep track of smartphones and tablets with mobile device checks and monitoring.
- Virtual machine monitoring - run checks on all virtual sessions and virtual machines under your control.

OPTIONAL EXTRAS

- Patch management - our Cloud-based patch management tool is an add on to the system monitoring solution it enables us to use the information collected from the monitoring software to deploy updates for servers and clients. This includes Operating System patches, security fixes and software updates for many programs including; Skype, Java, Adobe Reader, Firefox, Team Viewer, Google Chrome, Flash, Microsoft Office and many more. This ensures your devices are all fully patched and protected against potential security threats.

WHY TECHS4EDUCATION?

Our state of the art system monitoring solution enables us to provide proactive support remotely for schools. All alerts and issues are reported to our engineers as soon as they happen, giving Techs4Education a head start in resolving the issue often before end users are even aware.

Contact us

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